



# **Rural Health Information Technology Workforce Program Grantee Meeting**

**Health Resources & Services Administration  
Federal Office of Rural Health Policy  
Monday February 1, 2016  
9:00am-4:30pm  
Fishers Lane Building Room 5W-11**

# Welcome & Opening Remarks

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***Tom Morris***

Associate Administrator  
Federal Office of Rural Health Policy

***Jim Macrae***

Acting Administrator  
Health Resources and Services Administration

***Natassja Manzanero & Katy Lloyd***

Rural Health IT Workforce Program Coordinator and Project Officer  
Federal Office of Rural Health Policy

***Sally Buck***

Chief Executive Officer  
National Rural Health Resource Center,  
Rural Health Innovations (Technical Assistance Provider)

# Rural Health IT Workforce Program Grantee Show & Tell Part I

# Regional Health Care Network

Mike Bice, Network Director  
Childersburg, AL

# Program Background

- \* RHCN evolved from City of Childersburg Medical Clinic Board HRSA Network Development Grant
- \* Long history of collaboration among Network members with a common patient base
- \* 2010-2015 Alabama Regional Extension Center role (ALREC) cast us into Health Information Technology
- \* RHIT grant is collaborative effort with Gadsden State and Central Alabama Community College and University of Alabama-Birmingham

# Program Marketing Materials



Rural Health Information Technology  
Workforce Development Program  
Student Handbook



## Marketing Materials and Methodology

- \* Initial Plan-Recruit from existing Community College Students
- \* RHCN Flyer
- \* Student Handbook
- \* Revised Plan-Expand Network Membership with those who have HIT Needs



# HIT Academy

Jamie Swenson  
California's Central Valley

# Program Background

- \* Cohorts ~1 year
  - \* 6-8 months of online community college classes
  - \* CEHRT training from network staff
  - \* 6 month apprenticeships in community health centers
  - \* CHTS certification
    - \* Workflow Redesign
    - \* Trainer
    - \* Technical Support



# Program Marketing Materials



# Valley Citizens' Foundation for Healthcare, Inc. - Colorado

## **Pueblo Community College**

Mary.McMahon@pueblocc.edu

Tatiana.Parker@pueblocc.edu

## **Southeastern Colorado AHEC**

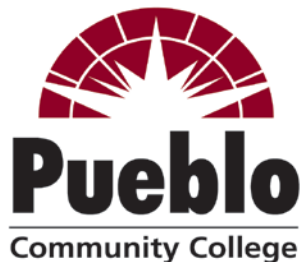
Doreen.Gonzales@secahec.org

Crystal.Rider@secahec.org

## **Colorado Rural Health Center**

Melissa Bosworth

mb@coruralhealth.org



# Program Background

## **Credit Certificate Programs (42-48 credit hours): AHIMA and HIMSS Certification Available**

- \* HIT Management & Support
- \* HIT Network & Security
- \* HIT Medical Coding

## **Non-Credit Educational Tract**

- \* HIT Symposiums
  - \* Educational opportunities for incumbent workers in rural communities around the state of Colorado to increase their knowledge base in current HIT practices

## **Scholarships**

- \* Individuals apply for scholarships for both credit and non-credit programs
- \* To date \$104,491.73 has been expended on scholarships to a total of 49 individuals with a 90% completion rate

# Program Marketing Materials

“I have a better understanding of system processes and how our decisions impact our business (and) we have been able to write beneficial security policies that help our business...”

“We are on our 4th year of Meaningful use and we actually meet stage 2, a lot of that is because we better understand how to address the issues impacting our software and processes...”

Jo Bradley  
Castle Valley Children’s Clinic

## Rural Scholarship Funding Available\* for Health Information Technology Training

### Application Deadlines

**November 15th**  
(Spring Semester 2016)

**March 15th**  
(Summer Semester 2016)

### Course Info & Application:

**Mary McMahon**, Department Chair, Office Administration Health Information Technology, Pueblo Community College

**Tatiana Parker**, Community and Student Liaison, Pueblo Community College

Call: 719-549-3197 OR 719-562-7049  
Email: Tatiana.parker@pueblocc.edu OR HITECH@pueblocc.edu

### Scholarship Information:

**Crystal Rider**, Recruitment and Scholarship Coordinator, SECAHEC  
Call: 719-544-7833

Email: crystal.rider@secahec.org  
Website: www.secahec.org

### Training supports rural healthcare facilities:

- » Achieve national medical coding transition from ICD-9 to ICD-10.
- » Implement, utilize and secure use of Electronic Health Records (EHR) to reach and sustain ONC (Office of the National Coordinator) Meaningful Use Stages.
- » Improve quality, safety, cost-savings, reporting, and efficiency of healthcare.

### Certificate Programs:

- » **HIT Management & Support Certificate**
- » **HIT Network Security Certificate**
- » **Medical Coding Certificate**  
(AHIMA Accredited)



\*This program is a partnership between Pueblo Community College (PCC), Colorado Rural Health Center and the Southeast Colorado Area Health Education Center (SECAHEC) and is designed to offer workforce training in HIT to address unmet needs in rural Colorado. Scholarships recipients are required to work in a rural healthcare setting for approximately two years, upon completion of certification. Scholarships are available for a limited time through funding provided by the Health Resources and Services Administration’s (HRSA) Rural Health Information Technology Workforce Development Grant.

# North Florida Community College Rural Health IT Workforce Program

John-Walt Boatright/Takiyah Randolph  
Madison, Florida

# Program Background

- \* Provides a six-month, online HIT workforce program to a diverse student population in rural North Florida
- \* A collaboration with the North Florida Rural Healthcare Network and its various partners
- \* First foray into health information technology (HIT)
- \* Requirements:
  - \* Course grade of 70% or higher
  - \* 20-hour internship
  - \* Certified Health Technology Specialist – Practice Workflow (CHTS-PW) certification exam through AHIMA

# NFCC HIT Marketing

- \* Newspaper Ads
- \* Television Commercials
- \* Radio Ads
- \* Mailers to Healthcare Facilities
- \* Flyer postings throughout our six county service area

NORTH FLORIDA COMMUNITY COLLEGE | Career and Technical Education Center

Apply  
Today

## Health Information Technology

Six-Month **Online** Workforce Development Program

- Prepares students to assist in the implementation of Electronic Health Record systems
- Certified Healthcare Technology Specialist (CHTS-Practice Workflow) exam preparation
- **Qualified students pay only \$195 for course and certification exam (\$1394 Value)**

*A twenty hour apprenticeship in a healthcare setting is required upon completion of course work. If necessary, students may be required to provide an up to date physical examination and immunizations at their own expense.*

**Let NFCC help you train for a new career or update existing skills.** *The CHTS-PW is a nationally recognized certification. The exam is administered through The American Health Information Management Association. Initial CHTS-PW testing fee is covered for students completing the program. All subsequent testing fees are the responsibility of the student.*

### CONTACT:

Takiyah K. Randolph, 850.973.9478 or [randolpht@nfcc.edu](mailto:randolpht@nfcc.edu)  
-or- Angela Wilson, 850.973.9454 or [wilsona@nfcc.edu](mailto:wilsona@nfcc.edu)



Program is funded in part through a Rural Health Information Technology (HIT) Workforce Program grant in partnership with the US Department of Health and Human Services.  
NFCC is dedicated to the concept of equal opportunity and access to all programs and activities.

*changes lives*  
**NFCC DOES THAT**

CLASSES FORMING NOW

# Indiana Rural Health Information Technology Education Network

Cindy Large  
Indiana



# IRHITEN Background

- \* Statewide Network
- \* 30 Member Indiana Statewide Rural Health Network (InSRHN)
- \* 20 Week Online Certification Course
  - \* Clinical Practitioner Consultant
  - \* HIT Practice Workflow and Information Management Redesign Specialist
- \* 9 Week Apprenticeship Program (concurrent)
- \* CHTS Certification
- \* To-date 55 students have begun or completed coursework and apprenticeships, and certification testing

# Marketing Efforts

- \* Methodology
- \* Key to IRHITEN Marketing Success
- \* Materials (Brochure, Flyers, Packets)

## Attract, train and retain the best IT professionals

In a technology-focused world, attracting and retaining IT professionals – particularly in the healthcare arena – can be a tough task. Add in the challenges of motivating highly-trained IT workers to move to a small town or rural area and the task grows even more complex.

Fortunately, a solution exists: the Indiana Rural Health Technology Education Network (IRHITEN). Specific and targeted training and mentoring IRHITEN programs are available through a partnership with the Indiana Rural Health Association, HealthLINC and Ivy Tech Community College to help rural hospitals, clinics and physician practices train and advance qualified IT professionals. IRHITEN programs represent great opportunities for clinical professionals, veterans, displaced workers, and IT professionals alike who desire to improve skills or move into a new IT career.

The good news for financially challenged rural and small town healthcare facilities? All IRHITEN training and certification programs are available at a moderate cost (\$500) to qualified participants, with support funding provided by the U.S. Department of Health and Human Services (HHS), Office of Rural Health Policy, HIT Certification program.



### About IRHITEN

The Indiana Rural Health Information Technology Education Network (IRHITEN) develops and implements aggressive strategies for new certificate and apprenticeship programs to support existing rural hospital IT professionals, as well as promote the programs to students, veterans, and others who could become IT professionals.

In addition to Ivy Tech's support in training, the partnership incorporates the services of HealthLINC HIE to deliver the health IT apprenticeship program. HealthLINC HIE (health information exchange) is a not-for-profit corporation, which through its technology and business partnerships with multiple health information exchanges, supports standards-based health information technology (HIT) adoption, health information exchanges (HIE), and innovative use of information for improved health care outcomes.



### Contact

Cindy Large, RN, BSN, Network Director  
812-478-3919 ext. 229  
clarge@indianarha.org  
Terre Haute, Indiana

[WWW.INDIANARURALHEALTH.ORG/IRHITEN](http://WWW.INDIANARURALHEALTH.ORG/IRHITEN)

APPLY FOR THE PROGRAM ONLINE TODAY

### Funding Statement

This program is funded by the US Department of Health and Human Services (HHS), Office of Rural Health Policy, Rural Health Information Technology Workforce Program, by a grant awarded to the Indiana Rural Health Association in the funding amount of \$300,000 annually for 3 years, under grant number R01RH26271.



Indiana Rural Health  
Information Technology  
Education Network



Elevate  
Healthcare IT  
in Rural Indiana  
with IRHITEN

[WWW.INDIANARURALHEALTH.ORG/IRHITEN](http://WWW.INDIANARURALHEALTH.ORG/IRHITEN)

# Eastern KY HIT Workforce Development Program

Executive Director of NeKY RHIO: Andrew Bledsoe  
Workforce Project Director: Abigail Thornsberry  
Morehead, KY

# Program Background

- \* 3 Phases: Learn, Apply, Succeed
  - \* Phase 1 (Learn): online material
  - \* Phase 2 (Apply): Apprenticeship
    - \* HIT Project or Internship
  - \* Phase 3 (Succeed): Certification exam
  - \* Total time: 28 – 32 weeks
- \* 2 Groups completed: recruiting for 3<sup>rd</sup>

# Program Marketing Materials

## Flyer: Mail out



NeKY RHIO's health IT certification program can be completed in 28 weeks or less with 3 phases

**Learn, Apply, Succeed**

NeKY RHIO

## Promotional Video

Others include: MailChimp Blasts, Word of Mouth, NeKY RHIO Conferences, Members

# McDowell Technical Community College RHIT WF Program

Valerie Dobson, MHS, RHIA  
Director, RHIT WF Grant Program Project

Shanna Gorecki, Educational Support Specialist RHIT WF Grant Program  
Marion, NC

# Program Background

- \* The MTCC Rural Health IT Workforce Program is designed to train and re-train currently employed healthcare workers, IT Professionals, veterans and displaced workers.
  - \* Individuals will enroll in a degree-seeking program to earn a certificate in Healthcare Informatics.
  - \* Completers of the certificate program will be eligible to earn a Certified Healthcare Technology Specialist-Practice Workflow and Information Management Redesign (CHTS-PW) national certification offered by American Health Information Management Association (AHIMA) during their first two semesters of the program. They will also complete a 96 hour Apprenticeship Program through one of our partner agencies.
  - \* During the second and third year of the program, individuals will have the opportunity to continue working towards an Associate's Degree in Health Information Technology to earn the Registered Health Information Technician (RHIT) Credential also awarded by AHIMA.
  - \* Career Readiness Certification (CRC)
- \* Network Strategic Planning Committee (Partner Agencies)
  - \* Year 1 – meet monthly
  - \* Year 2 , 3 and beyond – meet quarterly
  - \* Provide apprenticeship sites, mock interviews
  - \* Provide oversight for grant program
    - \* Budget
    - \* Curriculum
    - \* Evaluation Plan
    - \* Strategic Plan
    - \* Sustainability Plan

# Program Marketing Materials



## Rural Health IT Workforce Grant Program

Sharing Solutions for a Sustainable Health IT Workforce



Offered by  
**McDowell Technical Community College**  
 in partnership with  
**Community Care of Western North Carolina**



Sharing Solutions for  
 a Sustainable  
 Healthcare IT  
 Workforce

### Rural Health IT Workforce Program

3-year grant funded program to offer currently employed healthcare and IT workers, veterans, unemployed and underemployed individuals the opportunity to attend a short-term certificate program offered hybrid mode. Students will earn a certificate in healthcare informatics and will be eligible to earn the CHTS (Certified Healthcare Technology Specialist) designation in one of 6 workforce roles: Clinician/Practitioner, Consultant, Practice Workflow and Information Management, Redesign Specialist, Implementation Manager, Implementation Support Specialist, Technical Software Support Staff, and Trainer

Call 828-652-0699 for more information or email  
 RuralHIT@go.mcdowelltech.edu

Program Begins:  
 Year 1 Cohort  
 January–August, 2014  
 Year 2 Cohort  
 August 2014–August, 2015  
 Year 3 Cohort  
 August 2015–August 2016

### Rural Health IT Workforce Program

**What is the Rural Health IT Workforce Program?**

The Rural Health IT Workforce Program is designed to train and re-train currently employed healthcare workers, IT Professionals, veterans and displaced workers to enroll in a degree-seeking program to earn a certificate in Healthcare Informatics to earn the credential, CHTS (Certified Healthcare Technology Specialist (formerly HIT/Pro)), offered by American Health Information Management Association (AHIMA) during year 1 of the program. As a result, completers of the certificate program will be eligible to earn a CHTS/HIT Pro designation in one of six workforce roles. During Year 2 and 3 of the program, participants will have the opportunity to continue working towards an Associate's Degree in Health Information Technology to earn the Registered Health Information Technician (RHIT) Credential also awarded by AHIMA.

**What is Health Informatics?**

Health informatics is the study of resources and methods for the management of health information. This area of study supports Health Information Technology, medical practice and medical research. Health informatics involves systems such as electronic health records (EHR) and electronic medical records (EMR), health information exchange standards such as Health Level 7 (HL7), medical terminologies such as Systematized Nomenclature of Medicine, Clinical Terms (SNOMED-CT) and portable medical devices for the collection of data. In U.S. health care institutions, the current model for gathering health information tends to result in a provider-focused view of the patient's history. Health care IT initiatives seek to change that model by building a national health IT infrastructure that will result in a more comprehensive, patient-focused view of this information.

**Are you in need of financial assistance for training?**

McDowell Technical Community College's Health Information Technology Program received grant money for the Rural Health IT Workforce Program from the US Health Resources and Services Administration to offer tuition scholarships that will help provide workforce training and re-training for those who qualify.

Contact Information:  
 Valerie Dobson, MHS, RHIA  
 Rural Health IT Workforce Project  
 Director & Coordinator, HIT Program  
 MTECC – Health Sciences Dept.  
 828-652-0699 or  
 valeried@mcdowelltech.edu

**McDowell Tech**  
 Learning for Life

How do you qualify?  
 • Currently employed Healthcare worker  
 • IT Professionals  
 • Military Veterans  
 • NC National Guard Members  
 • Unemployed  
 • Underemployed

Participants receive:  
 • Job training and re-training in technical electronic health record skills for the implementation, Maintenance and workflow redesign of EHRs in Healthcare facilities and agencies  
 • Renewal of employability skills and the NC Career Readiness Certificate  
 • Healthcare Industry recognized credentials  
 • Apprenticeship training program with partner agencies

Our partners:  
 Community Care of WNC  
 Mission Hospitals  
 MAHEC  
 The McDowell Hospital & Physician Practices

Shanna Gorecki  
 Educational Support Specialist  
 Rural Health IT Workforce Project  
 MTECC – Health Sciences Dept.  
 828-652-0499  
 rural\_health@go.mcdowelltech.edu

This new program acts as a stand-alone program or as a component of the college's Health Information Technology Program. The versatility of jobs in the HIT field are expanding as a result of America Recovery and Reinvestment Act. By the year 2015, all healthcare facilities are expected to adopt a meaningful use Electronic Health Record System. Employment opportunities exist in many areas: large healthcare organizations, physician practices, clinics, rehabilitation facilities, long-term care, mental health facilities, hospice, law firms, and even pharmaceutical and insurance companies.

For more information contact:  
**Valerie Dobson, MHS, RHIA**  
 Coordinator, HIT Program  
**828.652.0699**  
 Email: valeried@mcdowelltech.edu



## HEALTH INFORMATICS CERTIFICATE

2015-2016

## Health Information Technology - Health Informatics Certificate C45360IF

McDowell Technical Community College offers a two-semester certificate program in Health Informatics.

The Health Informatics certificate will provide individuals with the knowledge and skills to assess the environment of clinical practice, make recommendations for adoption of related technology, and lead the implementation of IT projects related to the collection, storage, and management of patient data within electronic health record systems.

Coursework includes data collection, data sets and reporting for compliance, workflow analysis, the system development life-cycle with emphasis on impact within the clinical setting, vendor selection process, training of end users, and skills/tools used to manage IT projects.

Upon completion, the student will be able to explain data needs, capture methodology and retention of patient clinical data, perform an environmental assessment of data needs, prioritize clinical needs to determine vendor product selection, develop a plan for end user education/training, and create supporting end user training documentation.

Opportunities would exist within large healthcare organizations, physician practices, clinics and vendor sales.

### ADMISSION REQUIREMENTS:

1. Submit an application for admission to MTEC declaring HIT – Health Informatics Certificate as the major. Current or returning students may complete a Data Change form to declare HIT – Health Informatics as their major.
2. Submit an official high school transcript or GED scores.
3. Submit an official transcript from all colleges attended.
4. Complete the COMPASS placement tests. The placement tests consist of three parts: Reading, Writing, and Pre-algebra. Contact the Student Enrollment Center at 659-0418 to schedule an appointment. There is no charge for the COMPASS test. COMPASS scores may be transferred from other colleges if the scores are not over three years old.
5. Complete all developmental courses required as a result of the placement test with a "C" or better before entering the Health Informatics program.

The applicant is responsible for ensuring requirements 1-5 have been met and all materials have been received. Completion of requirements does not guarantee admission.

### Recommended Semester Sequence

Course	Hours
Fall Semester	
HIT 112 Health Law & Ethics *	3
HIT 225 Healthcare Informatics	3
CIS 113 Computer Basics	3
Spring Semester	
HIT 114 Health Data Sys/Standards*	3
HIT 221 Lifecycle of EHR*	3
HIT 227 Informatics Project Management	3
**Courses will be offered in the above listed semesters ONLY. Courses with a * are also required in the Associate Degree Curriculum.	
Course and Hour Requirements:	
Major Courses:	Cr
HIT 112	3
HIT 114	3
HIT 221	3
HIT 225	3
HIT 227	3
General/Required Courses	
CIS 113*	1
Total Course Hours	17
Recommended/beneficial courses-Not required	
MED 122 & MED 121	
HIT Associate Degree Core Curriculum	
Previous Healthcare Experience	
Previous Information Technology Experience	



**BREAK**

# Rural Health IT Workforce Program Grantee Show & Tell Part II



# Northern NY Health IT Training Program

**Pat Fontana:** HIT Workforce Training Program Director

**Todd Parody:** HIT Community Services Coordinator

Watertown, NY

# Program Background

- \* Fort Drum Regional Health Planning Organization
  - \* Mission and Vision
  - \* Leveraging Existing Resources Through Training
- \* SUNY Jefferson Community College partnership
  - \* Reputation and Expertise
  - \* Networking and Recruitment

# Program Marketing Materials

- \* Television/Radio Commercials
- \* Health IT Dinner/Theater Networking Event
- \* Animated Infographics and Email
- \* Internet Pre-Roll
- \* Dedicated Health IT Training Website
- \* Local Radio/TV Interviews
- \* Health IT Flyer: hardcopy and email
- \* Social Media

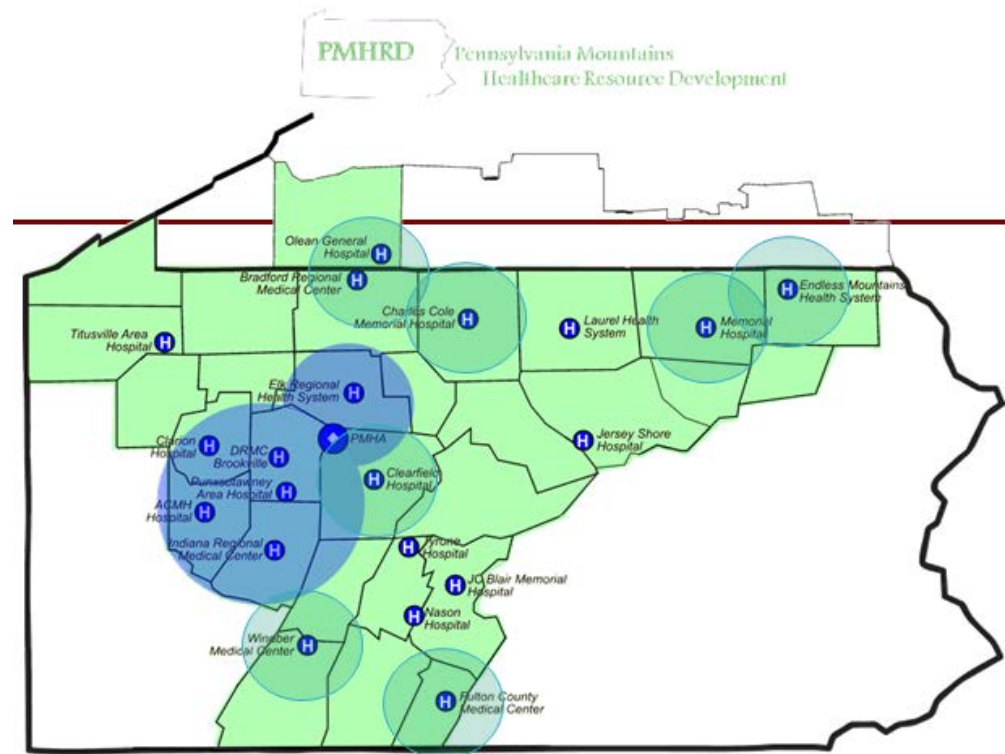


# Pennsylvania Mountains Healthcare Resource Development RHITWF Program

Greg Snyder  
DuBois, PA

# Program Background

- \* Rural Pennsylvania: Central and Northern
- \* TARGET:
  - \* Pennsylvania Mountains Healthcare Alliance Hospitals
  - \* Incumbent Hospital Workers
- \* Partnered with Penn State University–25 credit cert
- \* HIMSS CAHIMS Test
- \* 30+ students in 2 cohorts
- \* Used local hospital projects for internships
- Utilized iPads as primary tool for communication and CMS utilization*




# Program Marketing Materials

Five page marketing piece was customized to the target audience(s). It was sent via email attachment to local hospital department managers for distribution within their hospitals. Initial email distribution was to about 40 CEOs and CIOs. Subsequent distributions included veteran groups and local individual veterans as acquired by the PSU Veteran's outreach group as well as our local Careerlink office.

Additional information at:  
<http://dubois.psu.edu/HIT.htm>

Participants applied for consideration at completed online at:  
<http://form.jotformpro.com/form/40713189375964>

## Rural Health Information Technology (HIT) Workforce Development Program



Take your experience in healthcare and information technology to the next level ...

### Program Highlights


<p><b>ACCESSIBLE ONLINE EDUCATION</b> Start your training with online credit courses from Penn State</p> <p><b>HANDS-ON TRAINING</b> Intensive training on certified electronic health records technologies</p>	<p><b>APPRENTICESHIP</b> Complete a 400 hour apprenticeship at a local healthcare facility</p> <p><b>CERTIFICATION PREPARATION</b> Receive preparation assistance to take a certified professional in healthcare certification exam</p>
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A tablet device will be provided for each

### Who will benefit from this program

BROADEN YOUR EDUCATION AND UNDERSTANDING OF HEALTHCARE INFORMATICS

- Entry to mid-level IT staff members within rural healthcare organizations who want to broaden their existing skills
- Healthcare professionals who want to develop IT skills to move into health informatics
- Health information technology professionals who want to gain expertise in health administration and the clinical environment



**PROGRAM BEGINS AUGUST 25**

### Program overview\*

Take 7 courses online through Penn State DuBois in the Healthcare Informatics Certificate program

August – December 2014 (fall semester)  
 IST 110 (First 7 weeks)  
 HPA 101 (Second 7 weeks)

January – May 2015 (spring semester)  
 IST 210 (14 weeks)  
 IST 220 (14 weeks)  
 HPA 332 (7 weeks)

May – August 2015 (summer semester)  
 IST 260W (12 weeks)  
 HPA 470 (6 weeks)

Receive hands-on EHR training  
 June – August 2015

\*Opportunity to sit for certification exam  
 August 2015  
 Certified professional in healthcare certification exam

Hospital-based apprenticeship  
 September – December 2015  
 Apprenticeship/Internship – completed at a rural hospital/clinic

\*Use the college credits earned in this program to move into the Associate's Degree in Information Sciences and

### Interested in applying?

**THINGS TO THINK ABOUT**

- This program will involve online coursework (and requires an internet connection). To see if this style of learning is a fit, take this simple online evaluation:  
<http://dubois.study.psu.edu/learningonline/learningOnline2.htm>
- Expect to commit at least 6 hours per week per class to course readings, projects, and other assignments
- Participation in a 3 hour orientation session in August at Penn State DuBois will be expected of all participants
- Students must be able to pay the tuition and fees for each course prior to the semester and are responsible for turning in semester bills and grades (must be a C or higher\*) for reimbursement.

**APPLICATION PROCESS**      Application deadline is **May 1, 2014**


General application instructions      <http://form.jotformpro.com/form/40713189375964>

- This form includes these supplemental questions:
  - What skills and knowledge do you bring that would make you a successful candidate for this program?
  - Why do you believe this program is a good fit for you?
  - How does this training program fit into your career goals?
- Submit your current resume via email to [sdoran@psu.edu](mailto:sdoran@psu.edu)
- Upon receipt of resume, you will be sent a "Recommendation/ Educational Expectations Form" for both employer and applicant. Fill out and return to [sdoran@psu.edu](mailto:sdoran@psu.edu) to complete your application.

Consideration will only be given to those applicants who submit all required information. Application may also require a verbal interview. Deadline is May 1, 2014. Applicants will be notified in June concerning acceptance into the program.

Once accepted into the program


- Fill out Penn State undergraduate non-degree form and submit via email or fax to HIT program coordinator
- Receive course schedule confirmation in mail
- Contact DuBois Bursar for payment information
- Contact program coordinator for assistance with computer access account process



**Costs & Benefits**

You pay tuition, fees, and books

Upon successful completion of each course\*, you will be reimbursed 100% of these costs



Information about this program is also available at [www.dubois.psu.edu/hit](http://www.dubois.psu.edu/hit)



**PROGRAM CONTACT:**

Susan Doran  
Coordinator  
[sdoran@psu.edu](mailto:sdoran@psu.edu)  
814-375-4716

### Penn State DuBois Course Details

**August – December 2014 (fall semester)**  
 IST 110 (first 7 weeks) Information, People and Technology (3 credits) The use, analysis and design of information systems and technologies to organize, coordinate, and inform human enterprises. This course will introduce students to demands and opportunities of information and communications technologies, associated careers and, make them better users of the information devices they use every day.

- How digital data is stored, transmitted, and retrieved
- How information and communications technologies organize, coordinate, and inform human enterprises
- Predict how information and communication technologies can improve the quality of human life through their impact on individuals, communities, markets, cultures, and society
- Evaluate whether IT applications can meet human needs, facilitate rapid adaptation, and encourage creativity
- Describe the distinctive features of an IST education to future employers and their recruiters
- Learn about expectations of IST courses and the intellectual and technical skills necessary to meet them

**HPA 101 (second 7 weeks) Introduction to Health Services Organization (3 credits)** Examination of the social, political, historic, and scientific factors in the development and organization of health services.

- History of Health Care
- Evolution of Health Care
- Technology and its Effects
- Financing and Reimbursement Methods
- Hospitals
- Managed Care
- Long-Term Care
- Outpatient Services
- Health Policies
- Future of Health Care

**January – May 2015 (spring semester)**  
 IST 210 (14 weeks) Organization of Data (4 credits) This course provides a broad overview of the study of business and its environment, organization, operation, and interrelationships with government and society. Topic areas include: economic systems, forms of business ownership, information, accounting, finance, management, and marketing principles, legal and regulatory environments, business ethics, and international business. A student will develop a broad basis for further study in a specific area of business, while other majors will become familiar with the American enterprise system and the functions and issues facing business today.

- Introduction to databases and database technologies
- Steps of the database creation process
- Fundamentals of SQL
- Issues relating to database management and administration.
- Implications and future directions of databases and database technologies



“It’s a HIT!”

# Rural Health IT Workforce Training Program

Scott Weatherill, CIO

Lacey Finkbeiner, Network Director

Lindsey Karlson, Former Network Director

**Prairie Health IT Network**

Howard, South Dakota

# Program Background

- \* The “It’s a HIT!” Training Program provides targeted HIT training specifically designed to meet the needs of rural, incumbent FQHC workforce in North and South Dakota.
- \* Cohort One: 2014-2015
  - \* 14 Registered, 12 Completed, 50% Pass Rate on CHTS Exam
  - \* Two Roles: Clinician/Practitioner Consultant and Workflow Redesign Specialist
- \* Cohort Two: 2015-2016
  - \* 17 Registered, 13 In Progress
  - \* One Role: Workflow Redesign Specialist

# Program Marketing Materials

- \* Postcards
- \* Email Newsletters
- \* Brochures
- \* Website
- \* Videos
- \* Conference Presentations
- \* Informational Webinars
- \* RHI Hub - [Community Health Gateway Models and Innovations Profile](#)



prairie health network  
INFORMATION TECHNOLOGY  
BETTER TOGETHER.

"It's a HIT!" Training Program

HOME | HIT TRAINING | STUDENT EXPERIENCE | FAQ | ABOUT US | APPLY NOW

### Student Experience

Nancy Church - Receptionist

Barb Walter - Registered Nurse

Katherine Goulding - Certified Nurse Practitioner

Is your organization positioned with **[well]** trained employees?

We know... it's a loaded question. And few, if any, organizations can respond confidently. Take the next step with the "It's a HIT!" training program.

The "It's a HIT!" training program supports organizations that recognize the importance of developing the Health IT skills of their staff and providers. Health IT competency is vital to the future of your organization – Meaningful Use, Patient Centered Medical Homes, UDS and Accountable Care require your staff to effectively utilize health IT tools.

Partnering with Dakota State University based in Madison, SD, the Prairie Health IT Network designed a comprehensive training program that boosts staff knowledge of general Health IT concepts while providing certified training on the SuccessEHS EHR system. Students in the program will be prepared to earn Certified Healthcare Technology Specialist certification through the American Health Information Management Society.

The Prairie Health IT Network is seeking organizational partners for its 2015-2016 "It's a HIT!" training program. To learn more, please contact Lindsey Karlson or Scott Weatherill.

Lindsey Karlson, Network Director  
lkarlson@horizonhealthcare.org  
(605) 772-4525

Scott Weatherill, Chief Information Officer  
sweatherill@horizonhealthcare.org  
(605) 772-4525

prairie health network  
INFORMATION TECHNOLOGY

# Mountain Empire HIT Workforce Initiative

Nora Blankenbecler, Project Director, HIM 152  
Mountain Empire Community College  
Big Stone Gap, VA, 24219

# Program Background

- ❖ HIM 152 – 66 Credit Hour Program
- ❖ Inconsistent Leadership, but back on track
- ❖ 29 students enrolled, 6 have graduated
- ❖ Since 10/19/2015 – recruited 14 new students
- ❖ Network: 3 PC's, 5MECC, 2 new members MSHA/HMG
- ❖ Future goals: Director RHIA status 2017, CAHIIM accredited for RHIT, add CHPS, CDIP and Clinical Analyst Certification. HRSA Planning Grant submission.

# Program Marketing Materials

**THE REGION'S ONLY  
HEALTH  
INFORMATION  
MANAGEMENT DEGREE**



*A College That Works*



**Mountain Empire  
Community College**

# RHITWF Southwest Health Network

Darnell Hendricks  
Fennimore, WI

# Program Background

- \* Southwest Tech's HIT students earn 65/66 credits to obtain an associate degree in Health Information Technology (HIT)
- \* Expert instructors assist students in preparing for a career working in patient health data management
- \* Credits transferrable for a Bachelor's degree in Health Information Management
- \* Hands-on training provided thru two paid internships after first and second year coursework
- \* All courses offered 100% online
- \* Program is in candidacy stage of CAHIIM accreditation, upon successful completion, students will be eligible to sit for AHIMA's RHIT certification exam



# Program Marketing Materials

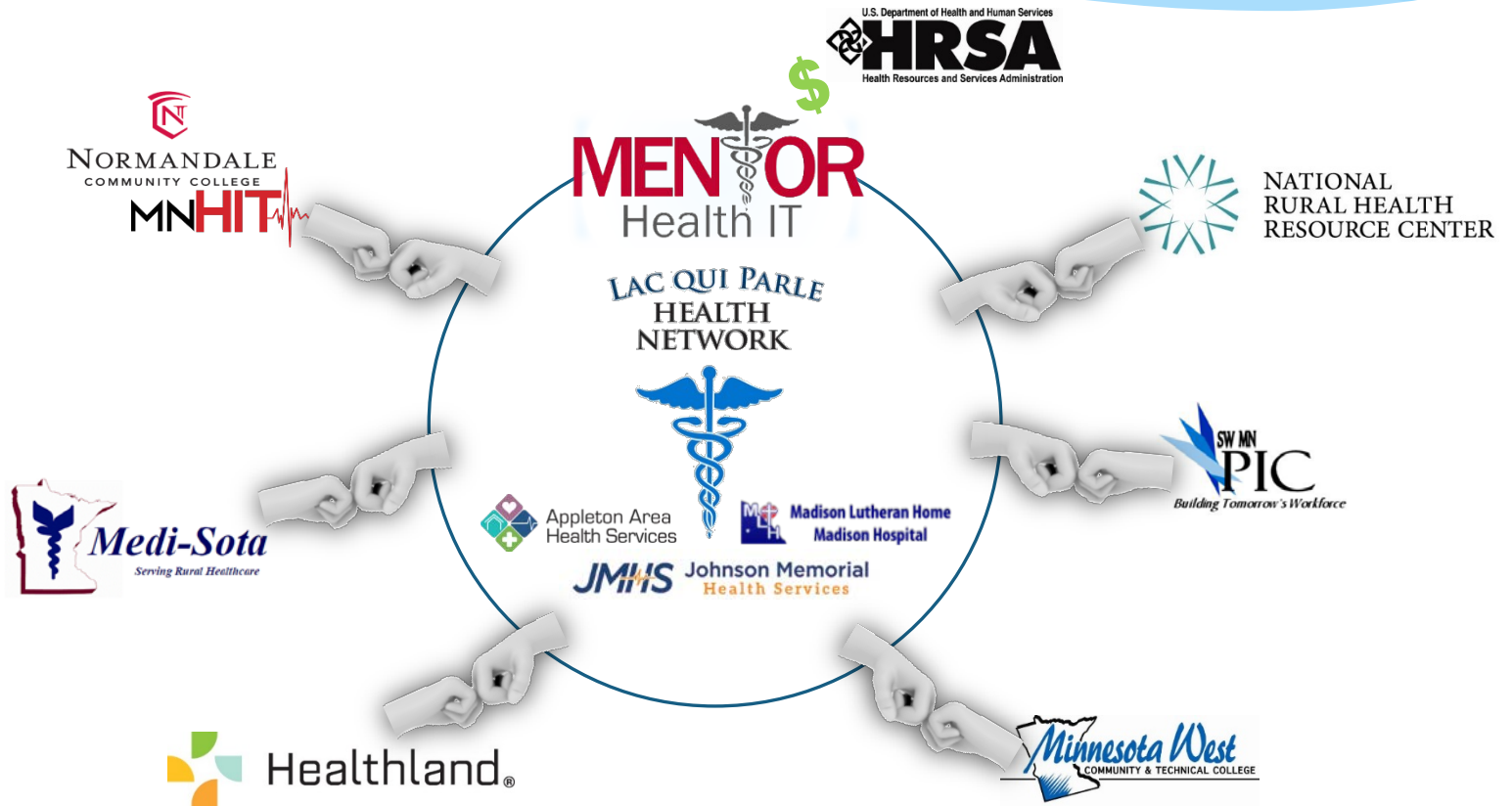
- \* WEBSITE: <https://www.swtc.edu/academics/programs/health-occupations/health-information-technician>
- \* VIDEO: <https://www.swtc.edu/academics/programs/health-occupations/health-information-technician-in-the-industry>
- \* PROGRAM SHEET: [https://www.swtc.edu/uploadedpdfs/academic/health-occupations/HIT\\_9-17-14.pdf](https://www.swtc.edu/uploadedpdfs/academic/health-occupations/HIT_9-17-14.pdf)

END

# RHITWF MENTOR Health IT

Lac qui Parle Health Network  
900 2<sup>nd</sup> Avenue  
Madison MN 56256

# Program Background



# Program Marketing Materials

## PROGRAM HIGHLIGHTS



**TRAINING:** Trainees will learn how to support an organization beyond the implementation of software through workflow analysis and redesign, usability analysis, project management, quality improvement, network & health information exchange and optimization of software for better care delivery.



**APPRENTICESHIPS:** Trainees will have the opportunity to experience an apprenticeship to apply their newly acquired skills to the real-world. Apprenticeships may be completed at their own organization or another organization within the region.



**CERTIFICATION:** Training is aligned to national certification exams through Health IT Certifications. Trainees will be eligible to sit for the CP-HIT or CP-EHR exam upon completion of the training.



# Montana Rural Health IT Network

Cindra Stahl  
Bozeman Montana



# Program Background

- \* The MT Rural Health IT Network is a “network of networks” with membership from across the state.
- \* Work with four 2 year colleges, students obtain certificates in Health Information Technology, programs are 100% online.
- \* Participants are primarily adult incumbent workforce: from front desk to physicians, nurses to quality improvement. We have participation from very small, frontier Critical Access Hospitals and CHCs.

# Program Marketing Materials

## EHRs.... Beyond what the vendor tells you!

In order to move quality improvement forward, data reporting is a high priority.

But it's not that easy!

The Montana Rural Health IT Network is proud to offer an in-depth training class developed by Health Technology Services, the Montana/Wyoming Regional Extension Center. The course will provide an overview of EHR functional components, including clinical decision support, patient engagement, and interoperability and reporting. The training will include an overview of the alignment of meaningful use/CDM, PQRS and PCMH. Training will provide a basic understanding of the functionality, limitations, and uses of EHRs and EHR data. Specific vendor demonstrations will also be included from eCW, Tech Time and HDM/Next Gen.

We welcome participation from anyone interested in this topic—including Quality Improvement, HIT/HIM, Nursing, and Better Health Improvement Specialists.

The course is being offered as a pre-session to the HIMSS Spring Conference in Great Falls.

EHR Course will be held from 9-5 on Tuesday, May 12 in the Lewis and Clark Room, Benefis- West Campus.

Registration fee is \$75.00.

- Registration for EHR course only can be found here:  
<https://events.r20.constantcontact.com/register/eventReg?oidk=a07easbut5213fc4d6660seq=6c=6ch=>
- HIMSS Conference is May 13 and 14, Holiday Inn, Great Falls.

Visit the Montana HIMSS website <http://montana.himsschapter.org/> for registration information.



Rural Health IT Network  
Cindra Stahl,  
Network Director  
[cindra.stahl@montana.edu](mailto:cindra.stahl@montana.edu)  
406.994.6499

# LUNCH



# Network Sustainability Planning

# Closeout and Grants Management Q&A

**BREAK**

# Roundtable Discussions

# Closing Remarks and Next Steps

**Thank you!**