



CRITICAL ACCESS HOSPITAL RECOGNITION: FY2016 INNOVATION IN EMERGENCY MEDICAL SERVICES

Avera Holy Family Hospital

Estherville, Iowa

In 2015, [Avera Holy Family Hospital \(AHFH\)](#) in Estherville, Iowa, partnered with four Emmet County emergency medical services (EMS) service programs, the Estherville Police Department and Emmet County Public Health in a three-year continuous quality improvement (CQI) project. This project has engaged EMS and hospital systems of care with collaborative prevention initiatives, data collection and evaluation, ongoing protocol development and training.



Avera Holy Family Hospital and partners accept CAH Recognition Certificate from the Iowa Flex Program.

Positive Outcomes

- Partnership development and identification of key leaders
- Plan development to implement and track improvements made in the CQI process review and share system protocols, policies and procedures related to the treatment of trauma patients and the CQI system
- Plan for several community education projects through additional efforts with community partners

Top Accomplishments

During the first year of the program, AHFH conducted four collaborative CQI system meetings to accomplish several partnership development and strategic plan implementation goals. This project has been successful in large part due to the leadership and support provided by the dedicated staff of AHFH.